1. GENERAL

This Warranty for the Nokia product(s) included in the original sales package ("Product") is provided by Nokia Inc. for Products purchased in the United States of America and by Nokia Products Limited for Products purchased in Canada. As applicable, “Nokia” as used throughout, means either Nokia Inc. or Nokia Products Limited.

Your Product is a sophisticated electronic device. Nokia strongly encourages you to read and follow its user guide. Please also note that your Product may contain parts, which can be damaged if not handled very carefully.

During the warranty period, Nokia or a Nokia authorized service center will remedy defects in materials and workmanship that result in Product failure during normal usage free of charge and in a commercially reasonable time by either repairing or replacing your Product at its option. If Nokia replaces the Product, the replacement Product will be subject to your rights set forth in this Warranty for the remaining warranty period of the original product.

2. WARRANTY PERIOD

The warranty period starts when the Product is sold to an end-user for the first time. This can be evidenced either by (i) the proof of purchase issued by the first retailer or (ii) the date Your Product has first been registered by Nokia.

Nokia warrants the items in the sales pack as follows:

1. Twelve (12) months for the main device;
2. Twelve (12) months for the main device battery and accessories (i.e. chargers and headsets);
3. If your device came packaged with a removable memory card, the warranty on that memory card is twenty-four (24) months; and
4. Three (3) months for the CD-ROM and carrying cases.

No repair or replacement will renew or extend the warranty periods. However, original or replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the original warranty period or for ninety (90) days from the date of repair or replacement, whichever is longer.

3. HOW TO OBTAIN YOUR WARRANTY SERVICE

If you reside in the United States of America and want more information on how to obtain your warranty service, please visit HTTP://WWW.NOKIA.COM/US-EN.

If you reside in Canada and want more information on how to obtain your warranty service, please visit HTTP://WWW.NOKIA.COM/CA-EN.

When contacting Nokia for a warranty service, please have the following information readily available:

- Your name, address, telephone number, Nokia user account details, and other contact information;
- Your Product type, name, model number, product code, and serial number, which are available from the sales package of your Product;
- Date and place of purchase, as well as the name of the retailer from whom your Product was first purchased; and
- A short description of the issue affecting your Product.

If you visit a Nokia authorized service center for assistance under this Warranty, please remember to bring along a copy of the original proof of purchase.
You must inform Nokia or a Nokia authorized service center of the issue affecting your Product within a reasonable time from noticing it and always before the applicable warranty period expires (see section 2 above).

4. WHAT THIS WARRANTY DOES NOT COVER

Nokia does not provide a warranty for the following:

1. User guides;
2. Any third party software, settings, content, data, or links installed or downloaded onto your Product at any time;
3. Nokia and third party services or enabling clients (please read the terms and conditions that may accompany the services to review your applicable rights and obligations);
4. Normal wear and tear;
5. Reduced charging capacity of the battery, which is a result of the natural end of life process of batteries;
6. Defects or damage caused by: (a) misuse, (b) exposure to abnormal conditions, improper storage, exposure to moisture or dampness, (b) not using your Product in accordance with the user guide, (c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by Nokia, (d) any products combined with your Product by a third party, or (e) other acts beyond Nokia’s reasonable control;
7. Damage caused by hacking, cracking, viruses, or other malware, or by unauthorized access to services, accounts, computer systems or networks;
8. Pixel defects in your Product’s display that are within the scope of industry standards.
9. Loss or corruption of, or damage to, data or the recreation or transfer thereof even if such loss was a result of a defect in the Product
10. Nokia software. For the purposes of this Warranty, all software (including updates and upgrades) that Nokia has preinstalled on the Product and which is necessary for its normal operation is considered Nokia software. Nokia does not warrant that any Nokia software (including updates and upgrades) provided with, in, or for your Product will meet your requirements, work in combination with any hardware or software not provided by Nokia, that the operation of Nokia software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected. Software (including updates and upgrades to software) is provided “as is” and “as available” without any express or implied warranties or representations of any kind, and Nokia disclaims any such warranties and representations to the fullest extent permitted by applicable law. Without limiting the generality of the foregoing, NOKIA EXPRESSLY DISCLAIMS ANY WARRANTIES OR REPRESENTATIONS OF NON-INFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE OF THE SOFTWARE (INCLUDING UPDATES AND UPGRADES TO SOFTWARE), OR THAT THE SOFTWARE (INCLUDING UPDATES AND UPGRADES TO SOFTWARE) IS ERROR FREE OR ITS USE UNINTERRUPTED. For Nokia software related defects, Nokia or a Nokia authorized service center will make available the latest version of the Nokia software for re-installation on your Product. Some Nokia software may be subject to separate license terms. Please refer to HTTP://WWW.NOKIA.COM or the license terms, which apply to the Nokia software, for information on support that may be available for it.

This Warranty is not valid if:

1. Your Product has been (a) opened, modified, or repaired without Nokia’s authorization, or (b) repaired with unauthorized spare parts. Unauthorized repair or replacement of any Parts in the Product will, to the fullest extent permitted under applicable law, void this Warranty and any of your rights set forth herein.
2. Your Product’s serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way.
3. Your Product has been exposed to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products.
4. The software your product runs on has been modified.

5. OTHER IMPORTANT NOTICES

An independent operator provides the SIM card and the cellular or other network or system on which your Product operates. Therefore, Nokia does not assume any responsibility for the operation, availability, coverage, services, or range of the cellular or other networks or systems. Before Nokia or a Nokia authorized service center can repair or replace your Product, the operator may need to unlock the SIM-lock or other lock that may lock your Product to a specific network or operator. In these situations, please first contact your operator and request it to unlock your Product.
All parts of your Product that Nokia has replaced become Nokia’s property. When repairing or replacing your Product, Nokia may use new or re-conditioned parts or products.

If this Warranty does not cover your Product or the issue based on which it requires service, Nokia and its authorized service centers reserve the right to charge for the repair or replacement of your Product, as well as a handling fee.

Your Product may contain country specific elements, including software. The warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if they would not be operational.

6. LIMITATION OF NOKIA’S LIABILITY

This Warranty is your sole and exclusive remedy against Nokia and Nokia’s sole and exclusive liability with respect to defect and damage in your Product. This Warranty replaces all other Nokia warranties and liabilities, whether oral, written, (non-mandatory) statutory, contractual, in tort, or otherwise, including, without limitation, and where permitted by applicable law, any implied conditions, warranties, or other terms as to satisfactory quality or fitness for a particular purpose. However, this Warranty shall neither exclude nor limit i) any of your legal (statutory) rights under the applicable laws or ii) any of your rights against the seller of the Product.

TO THE EXTENT PERMITTED BY APPLICABLE LAW(S), NOKIA SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE, EITHER EXPRESSLY OR IMPLICITLY, FOR ANY DAMAGES OR LOSSES OF ANY KIND WHATSOEVER RESULTING FROM LOSS OF, DAMAGE TO, OR CORRUPTION OF, CONTENT OR DATA OR THE RECREATION OR TRANSFER THEREOF EVEN IF SUCH LOSS, DAMAGE, OR CORRUPTION WAS A RESULT OF A DEFECT IN YOUR PRODUCT AND FOR ANY LOSS OF PROFIT, PRODUCTS OR FUNCTIONALITY, BUSINESS, CONTRACTS, REVENUES OR ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES, OR FOR ANY INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS OR DAMAGE. NOKIA’S LIABILITY SHALL BE LIMITED TO THE PURCHASE VALUE OF YOUR PRODUCT. The limitations in this clause 6 shall not apply in case of Nokia’s gross negligence or intentional misconduct or in case of death or personal injury resulting from Nokia’s proven negligence.

Please note that you should always back up all data and content (including, without limitation, any license numbers and activation codes) stored on your Product before taking your Product in for service since service activities will erase all data from your Product.

United States: Nokia Inc. 200 South Mathilda Sunnyvale, California 94086